1. In June 2008, the Service Delivery and Performance Commission (SDPC) completed a performance review of the Queensland Police Service.
2. The review found many positives, including a strong service delivery culture, significant progress in raising professionalism and ethical practice, and a strong commitment to training supporting the health and well-being of officers. Areas identified as needing improvement include demand measurement and analysis and strategic planning, analysis and management of trends in ethical slippage, human resource management, information and communications technology management and planning, and policy analysis and development.
3. All of the recommendations of the review are supported, subject to the amendment of some implementation timeframes.
4. Cabinet noted the findings and recommendations of the Service Delivery and Performance Management Review of the Queensland Police Service.
5. Cabinet endorsed the Government’s responses to the recommendations of the review.
6. Cabinet approved the tabling of the Service Delivery and Performance Commission report and the Government’s response in the Legislative Assembly.
7. *Attachments*

* [Service Delivery and Performance Management Report on the Review of the Queensland Police Service](Attachments/Final%20SDPC%20%20Police%20Report.pdf)
* [Queensland Government Response to above report](Attachments/Government%20Response%20to%20SDPC%20Review%20of%20Police.docx)